

Water Supply

The water purification facilities operated by the Water Supply Division ensure the safety and quality of the water at households. Contact the Business Section of the Water Supply Division when you move in or out of the city. They will turn the water on or off accordingly.

1. How to have the water supply connected

When you move in, you will find the yellow form for people using the water supply. If you don't understand what is described in the form, please contact the Business Section or your acquaintance who can speak Japanese.

2. How to pay the water bill

A. Automatic bank transfer

Your water bill will automatically be deducted from your bank or postal account. You can proceed at the banking institution where you have an account or the Business Division. Take your seal and a notice from the Water Supply Department or your receipt there.

B. Notice of the charges

Please pay the charges at the nearby bank when a notice of the charges is sent to you by the Water Supply Division. You can also pay at a convenience store.

3. Long-term non-use or move

When you move or are away for a long period of time, or when the name of the user has changed, please notify the Business Section

4. Repairs

For repairs to the water faucet or taps, please call the Engineering Section of the Water Supply Division.

Inquires: Business Section, Water Supply Division (Phone: 983-2657)

Engineering Section, Water Supply Division (Phone: 983-2660)

Mishima City Hall Chuo-cho annex, 1F, 5-5 Chuo-cho, Mishima, 411-8666

Please bring along someone competent in Japanese.